

Ndayambaje Alexis

Information technology

good timing person and hardworking



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📍 Kigali, Rwanda

🐦 @Alexis saranda

👤 Alexis saranda

EDUCATION

Bachelors degree in information technology and information management

Adventist University of Central Africa

03/2022 - Present

Kigali Rwanda

Courses

- Software engineering
- Database and PL/SQL
- Management Information System
- Programming Languages
- Networking and Linux
- Accounting courses

Diploma in mathematics, physics and computer science

Es kanombe Efotec

02/2018 - 12/2021

Kigali Rwanda

Courses

- MPC

WORK EXPERIENCE

Waiter

Good harvest

02/2020 - Present

Kigali Rwanda

Achievements/Tasks

- welcoming, escorting customers in a warm and friendly manner
- Creating guest database
- Processing payment after offering all services

Contact : Human Resource - 0788675438

CUSTOMER CARE EXECUTIVE

ISON Experiences/MTN call center

03/2024 - Present

Rwanda, Kigali

Business process Outsourcing. (BPO)

Achievements/Tasks

- Certificate of training
- Good average Handling time
- Keeping the team together and working on time

Contact : Human Resource - 0784255761

SKILLS

Communication

Customer services

Flexibility

Attention to detail

Coding

Leadership

Critical thinking

Time management

PERSONAL PROJECTS

Saranda football Academy (01/2023 - Present)

ORGANIZATIONS

Good harvest limited (10/2021 - Present)

Receptionist

CERTIFICATES

debate certificate (12/2009 - 12/2014)

Good foundation

FERWAFA coaching license D (06/2023 - 07/2023)

ISON EXPERIENCE certification (03/2024 - 04/2024)

ALX AI Career Essential (02/2024 - 04/2024)

Linux Essential/NDG (02/2024 - 04/2024)

LANGUAGES

English

Full Professional Proficiency

kiswahili

Full Professional Proficiency

Kinyarwanda

Full Professional Proficiency

INTERESTS

Coaching

Travel

Collaboration

Communication